

## Shirejam Leaders' Q&A Drop In – 22<sup>nd</sup> June 2023

### **Reminder of Shirejam Team:**

Rob Williams – Camp Leader  
Lauren Greening – Camp Leader  
Jamie Sandison – Camp Lead Volunteer  
Robert Sidley – Camp Lead Volunteer  
Ben Johnstone – Head of Operations  
Matthew Fox – Head of Programme  
Pete Dodman – Head of Media and Comms  
Mark Atkinson – Head of Entertainment  
Meg Symmonds – Head of Finance  
Jacky Williams-Smith – Head of Retail  
Harry Bantham-Jones – Youth Engagement  
Abbie McFarlane – Head of VIP  
Lynn Lee – Admin Support

Q – How do we book young people for parascending?

A – It was on a first come, first served basis with 105 places being offered. They are all now sold out.

Q – Are the wristbands the same for young people and adults?

A – Yes, all the same but with 'A' on them for Adults and 'YP' for Young People

Q – A leader is turning up with Cubs late at 7:30pm on Friday – Where do they go?

A – Go down the main driveway to Yellow Gate – Will be allowed in with a wristband.

Q – When will people know about helping with archery?

A – All permitted leaders have been asked and approached already. Anyone else will find out in the main allocation this weekend.

Q – Can we have access to a site plan?

A – Districts already know where their areas are and will arrange sorting where specific Groups will be going. We will sort out a site plan for the main site and zones and share on Moo. Drinking water will be by the utility boxes on each Sub-Camp.

Q – How can we change details on Moo?

A – Lead bookers can amend their own participants' details. Wristbands are being printed this week, so could be wrong if you amend too late. Please email [community@shirejam.org.uk](mailto:community@shirejam.org.uk) for support.

Q – What do we need to bring for camping?

A – Bring your own personal kit. Then liaise with your Group regarding tents and catering arrangements. Toilets and showers and water are provided.

Q – How much space do we have on sub-camps?

A – District reps know the allocations for their sub-camp and the sizes of the Groups. Down to the district reps to allocate per Group. Please speak to your District Rep for more specific info.

Q – How will people know if they have been granted a parascending ticket?

A – If you have a ticket, you're booked on! We only sold the number that were available. If you miss your allocated slot (announced soon), there are no refunds.

Q – Will a Beaver Scout be able to shoot?

A – Anyone who has parental permission to shoot will be allowed to shoot.

Q – When will we find out about the adult allocation for support and also the groupings for the zones for the young people?

A – All will come out very soon.

Q – Will Beavers and Cubs get the chance to meet with friends in the evening?

A – We have an evening programme for both Cubs and Beavers and it is down to the leaders about whether they participate in this or not. Things like Jam in the Shire in the day will allow young people to mingle!

Q – Is it a free for all for Cubs and Scout when in the zones?

A – All activities in each of the zones are 'queue and do'!

Q – Are there any changes to the allocated areas?

A – All the same apart from Avon Vale who are now by Retail (moved away from the toilets)

Q – Is there a list of programme activities?

A – Yes! All in the leaders' pack which can be found on Moo.

Q - When will the wristbands be sent out?

A – They are in the process of being printed as we speak!

Q – Who is the District Rep for Shropshire?

A – Nicky Phillips

Q – Where is the grey water disposal point?

A – We are still finalising this. Containers will be ready from Tuesday onwards and will be obvious where they are! There won't be one per sub-camp, but they will be close by

Q – What do I need to bring as a volunteer?

A – Depends on your Nights Away Permit Holder and how each Group/Unit is organising themselves. Please refer to your lead booker.

Q – Where can leaders bringing Beavers park on the Saturday?

A – Leaders bringing YP can park in red gate. Parents dropping off will come down the main driveway at Yellow Gate and park in the field at the top.

Q – How do leaders know which permissions parents have granted?

A – Lead bookers can see all permissions on Moo. Permissions will also be printed on each wristband.

Q – Are there strict timings for the adult day visitors?

A – If you are arriving to support with breakfast, please arrive from 7am .

Q – How do we document late arrivals and early departures?

A – Complete the form on Moo! This is a live document

Q – Can we book shooting?

A – This is not a bookable activity but any young person can do this so long as parents/guardians have given permission

Q – When are leaders allowed to set up?

A – The site is open from 10am on Tuesday 4<sup>th</sup> July. It is down to the individual Groups/Districts to arrange when they are coming onto site to set up. There are no vehicles on site from 12pm on Friday.

Q – Are Young Leaders who aren't Explorers allowed to take part?

A – If they have signed up and paid for an Explorer ticket, they will be put in the Explorer and Scout zone and can take part. Anyone paid for a cheaper YL ticket will be expected to go around with a younger section.

Q – What time is dinner going to be?

A – The programme in the day ends at 5:30pm. This is when dinner starts and ends at 7pm. All timings in the Leaders' Pack on Moo.

Q – Are the Stockman Huts available from Tuesday?

A – If you have booked one, you have access to this from Tuesday 4<sup>th</sup> July.

Q – Does each Zone have a different age group area?

A – Young people will be allocated a large group. Large groups will move around together as below:

Beavers

Beavers and Cubs

Cubs

Cubs and Scouts

Scouts

Scouts and Explorers

Full details of these allocations have since been added to MOO!

Q – Where do leaders dropping off young people park?

A – Either go through the main arrivals process where the young people will get the full experience, or park in Red Gate but the young people won't get the full experience. They will need their wristband in order to enter the site.

Q – There is a leader who hasn't received their sign-up info – What can be done?

A – Lead bookers can amend email addresses on Moo. [community@shirejam.org.uk](mailto:community@shirejam.org.uk)

Q – Are there plugs in the Stockman Huts?

A – There is one plug per bed.

Q – How will I know which Stockman Hut is mine?

A – These will be labelled

Q – Will the sound system be better than in the previous event when we were in the barn?

A – YES! We aren't in the barns this year and have a sound system able to cater for 6000 people. There are also two large screens either side of the stage.

Q – Why do we need white vehicle passes?

A – These are so that we know who to contact if a vehicle needs to be moved / alarm is going off, etc. They can be found on MOO.

Q - What other passes are there apart from White

A - Purple – access all areas., restricted to very few vehicles.

Blue – retailers.

Yellow – Stage acts.

Green – caravans arriving after 12pm -please email [info@shirejam.org.uk](mailto:info@shirejam.org.uk) if you need

Q - What time is opening ceremony finishing

A - Opening ceremony is 8-9pm and then a special act until 10pm

Q - What do we do with rubbish

A – There will be bins on site, take home recycling if you wish

Q - Listening ears – should have heard anything

A - No, will be in touch shortly

Q – Listening Ear – how will we get neckerchief

A – collect from The Hub in Severn Hall on Friday evening

Q - How do you update medical details for Scout Med

A – Login to Moo again and update

Q - Can parents support YP on site with medical needs

A – Yes, they need to be registered. Can't stay over without DBS

Q - Parascending – timings

A - Will be out this evening

Q – Splash More – do you need a change of clothes

A – Yes if doing snorkelling, optional for everything else

Q - Is Uniform required

A – No requirement for Shirejam, groups may decide to travel in uniform or in camp t-shirts

Q - Coming on site before to setup what do we need

A – Download the parking pass from MOO! Also check with your district where in your sub camp you are camping

Q – When can we get on site for pack down on Monday

A - 10am onwards

Q - How to change a booking

A - Email [community@shirejam.org.uk](mailto:community@shirejam.org.uk)

Q – What is the situation with pegs longer than 30 cm in ground

A - Please email [info@shirejam.org.uk](mailto:info@shirejam.org.uk) and we will arrange for this area to be scanned for underground services

Q - Are the electrical sockets 32A or 'caravan' type

A - All subcamps are 32A except Malvern subcamp and the caravan field which are both 16A 'Caravan style' sockets

Q - Shirejam badges – when will we get these

A - On arrival

Q – Can we add day visitors

A - Add to late arrivals form

Q – We have gas piping – dated 2018 how do we stand

A - We will take a pragmatic approach

Q - How is gas equipment checked

A - Come to Severn hall /The Hub and ask

Q - Food deliveries – what do we need to do

A - Register these using the form on Moo. Please also include the What Three Words reference for your site in the delivery information when you place your food order.

Q - Minibus arrivals, how will these work

A - Unload and then move to Red Gate as soon as practical without leaving YP unaccompanied

Q - Coaches arrival

A - Come in via Brown Gate, into holding area and then unload on main driveway as per arrivals guide

Q - Is a pass needed for leaders carpark (red Gate)

A – Not a requirement but it is advised so we know who a car belongs to if required

Q – Are toilet facilities limited

A – We have sufficient toilets including some in addition to three counties provision. We do advise washing and brushing teeth at campsites though as this is when toilet blocks will be busiest.

Q – How will volunteers in Fire More check for Section 21 consent (shooting permission)

A – It will be on the participants wristband if permission has been given.

Q – How can we watch the recordings of the two zoom sessions

A – Here they are:

Thursday: <https://youtu.be/LOnGV20TbT8>

Sunday: <https://youtu.be/05IUsf-zYu0>